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2019-04-11 CBS Control #: CBS6287 HPFB File #: C1892-100390 REF: H-1819-ANC-R

Mr. Kevin Donato Regulatory Compliance and Enforcement Specialist Regulatory Operations and Regions Branch Health Canada 180 Queen Street West, 10th Floor Toronto, ON M5V 3L7

Dear Mr. Donato:

<u>Re: Responses to Health Canada Inspection of Registered Activities at Hamilton</u> <u>2019-03-04 to 2019-03-06</u>

The following are the actions undertaken by Canadian Blood Services in response to the observations contained in the Health Canada Exit Notice dated 2019-03.

Section 95 – Operating Procedures

 Job Aid J800071 (2017-06-19) "PDA Entry - Whole Blood Phlebotomy" was not followed for autologous donations including C05561841844600K and C05561722687000M, regarding the entry of specimen information. B19 specimens are not collected for autologous donations. According to the Job Aid, specimen information related to not collecting B19 specimens is to be entered into ePROGESA (refer to "select specimen information"). However, this information was not entered for the donations mentioned.

Job Aid J800071 "PDA Entry – Whole Blood Phlebotomy" will be revised by 2019-07-30 to clarify sample entries for Autologous and Directed collections to align with 01 141, Collect Product-Whole Blood.

If you require clarification or further information, please do not hesitate to contact the undersigned. Please reference the above CBS control number in any correspondence.

Sincerely,

- Custian Clopent

Dr. Christian Choquet Vice-President Quality & Regulatory Affairs Fax Number: 613-739-2505

cc: Anita Mahadeo

A/Supervisor – Blood, Tissues, Organs and Xenografts Regulatory Operations and Regions Branch