



2023-06-22

CBS Control #: CBS6750

HPFB File #: C1892-100390

REF: H-2324-TOR

Supriya Rave  
Regulatory Compliance & Enforcement Specialist  
Biological Product Compliance Program  
Regulatory Operations and Enforcement Branch, Health Canada

Dear Supriya:

**Re: Responses to Health Canada Inspection of Toronto - College Street  
2023-05-23 to 2023-05-24**

The following are the actions undertaken by Canadian Blood Services in response to the observations contained in the Health Canada Exit Notice dated 2023-06-06.

**Section 39 - Donor Suitability**

1. For donation C05562234599400B (clinic T0001 on July 13, 2022), the donor indicated having COVID-19 in the last 28 days (Question # 20 on Medical Questionnaire). The date of recovery (Question # 21 on the Medical Questionnaire) was recorded as 28/07/22 which is after the July 13, 2022 clinic date. The date of full recovery was inaccurate and a deferral period based on full recovery was not properly assessed. No deferral was applied (Question # 22 on the Medical Questionnaire). DEV#23 004309 was initiated during the inspection.

*DEV-23-004309 was initiated on 2023-05-24.*

*The error was reviewed with the staff member who completed the questionnaire and the staff was retrained to CO-00314 (legacy 01 200) Donor Selection Criteria Manual: Part C on 2023-05-24.*

*In addition, a read and sign memo related to the documentation requirements for COVID-19 criteria will be sent to all Toronto-College clinic staff who perform screening and will be completed by 2023-06-30.*

If you require clarification or further information, please do not hesitate to contact the undersigned. **Please reference the above CBS control number in any correspondence.**

Sincerely,

Dr. Christian Choquet  
Vice-President, Quality & Regulatory Affairs

c.c.: Naima Bendahmane, Supervisor – Biological Product Compliance  
Regulatory Operations and Regions Branch